

From: "Executive Response" <execresp@primustel.ca>
Subject: Primus Telecommunications Canada Inc. Account # 109969439
Date: Thu, May 18, 2006 8:52 am
To: geoff@tigercore.net

Mr. Symanczyk,

This refers to your letter of May 2nd, 2006 addressed to our Credit and Collections department, in regards to the billing of the extra Internet bandwidth used.

We wish to provide confirmation that effective February 20th, 2006 your Internet service was cancelled with Primus Canada.

Upon a thorough review of your request, we will not credit the extra charges incurred, and find you responsible to remit payment for all charges.

All customers are responsible to read and adhere with the company's Terms and Conditions, which state that we can make changes at any time.

Mr. Symanczyk, this serves as our final resolution.

Sincerely,

Natalie Martin
Executive Response Representative
tel# 1-800-957-1177
fax# 1-800-340-4919
nmartin@primustel.ca

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